









As iron sharpens iron, so one person sharpens another.

(Proverbs 27:17)



C12 Construction Industry Forum

Meeting Agenda

Welcome & Prayer

Devotion – Shelim

Member Profiles

Peer²Peer Small Group Discussion

Team Summary Debrief





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"After this, Jesus, knowing that all things were now accomplished, that the Scripture might be fulfilled, said, "I thirst!" Now a vessel full of sour wine was sitting there; and they filled a sponge with sour wine, put it on hyssop, and put it to His mouth. So when Jesus had received the sour wine, He said, "It is finished!" And bowing His head, He gave up His spirit."

John 19:28-30

"It is finished!"

As big as completing a major contract is, this month we celebrate an accomplishment well beyond the magnitude of completing even 100 projects.

SHELIM means "peace has been accomplished" and this was the final declaration Jesus uttered before He gave up His spirit on the cross.

So, what did Jesus finish? What is this "peace"?

Hanging on that cross, Jesus fulfilled His mission by sacrificing His life to pay the debt for ALL of mankind's sin.

There is indescribable comfort for us in Jesus' final words.

He did it all!



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Member Profile

George Volosen Founder

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Member Profile

Company Name: Alora Build Windows & Doors.

Alora in Hebrew means 'God is light.' — we want to Bring more light in your home!

Alora Build Windows & Doors draws from a rich family history of over 30 years in European glass craftsmanship. Alora is dedicated to delivering high-quality, energy-efficient, soundproof triple and four-pane glass windows and doors tilt & turn.

Residential – Commercial - Multi-Unit buildings across the US.

Personal: We live in Goochland, Virginia, with my beautiful wife of 13 years, Carmen, and three beautiful children. (Giulian Nathan, Gloria, Ava). – I'm a firm believer –

- *Founder of multiple startups companies here in US and abroad.
- *Genesis Utility (directional Drilling –Fiber-Power-Water-Gas)

*Genesis Solar <(2-10-55MW solar sites)- Harmony Café (lasi, Romania)

Mission: brighten homes with more natural light, reflecting the warmth and blessings of God's presence in our customers lives.

Vision: Committed to lasting partnerships, we shine brightness in people homes with God's transformative light.

Operations Highlights:

10 employees in US and 75 employees in Romania manufacturing facility.

Ministry Highlights: Our reach 2,500+ people. The past few years we were able to build multiple homes for gypsy families in Romania, plant multiple Churches, student and prison ministries, and also partnering with local nonprofit organizations who works with people dealing with heavy addiction (Meno life in Cumberland Virginia).



Service Area: NATIONWIDE



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Task 1: Succinct Introductions (Name, Company, Location)

Task 2: Identify...

- Facilitator Ensures everyone contributes
- Recorder/Reporter Captures key Insights and shares findings at Team Summary Debrief

Task 3: Respond to Discussion Questions



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Peer²Peer Small Group Discussion Questions

- What does customer engagement look like in your company?
- How do you assess the effectiveness of your CE strategy?
- How far should you go to keep a customer?
- How do you introduce and enforce a Customer Engagement strategy in your company culture?
- C12 promotes the concept of a mission field that includes your customers. What does ministry to your customers look like?
- A little help please...



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Customer Engagement Summary

C12 Resources

https://c12app.com/curriculums/search?query=customer+engagement

- Practice the Golden Rule (Matthew 7:12)
- See every engagement as an opportunity you may be the only Jesus this customer sees today.
- Love as Jesus loved showing mercy, forgiveness and grace.

Genuine customer service begins with a vision of business as a sphere of life that glorifies God.



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C12 Construction Industry Forum



www.goodworksinc.org/c12kb



- Steering Committee
- Charter
- Forum Meeting Information
- Open Forum
- Ideas & Comments
- Prayer Requests
- Join the Prayer Team



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Next Meeting

Wednesday, 5 June 2024

11:00 am - 12:30 pm ET

Have a Blessed Easter. He Is Risen!

